

Submitting Imaging, Spinal Injection and Surgery Requests for Washington Medicaid

Qualis Health reviews select complex imaging, spinal injection and surgical procedures for Washington Medicaid Apple Health clients enrolled in fee-for-service only. Authorizations for enrollees in managed care should be sent directly to the managed care organization. Qualis Health only reviews for those requests where the CPT codes appear in the fee schedule with an indication of contracted prior authorization required. The information here has been taken from the Washington Medicaid Apple Health Provider Guides.

Information about services requiring Qualis Health review and when to submit a review can be found in the Physician-related/professional services provider guide and fee schedules which are located on-line at:

<http://www.hca.wa.gov/billers-providers/claims-and-billing/professional-rates-and-billing-guides>

It is the responsibility of the provider submitting the request to ensure that the Medicaid member is eligible for services. Clients must be currently eligible and enrolled in fee-for-service as the primary insurance or in the Emergency Related Services (ERSO) noncitizen program/Alien Medical Program (AMP) clients.

DO NOT submit a request for a client who has:

- Medicaid Managed Care
- Another insurance as primary (Third Party Liability or TPL)
- Medicare as the primary insurance
- No current eligibility
- Unmet spenddown
- Detoxification coverage only

If one of the above applies and a request is submitted through Qualis Health, Washington Medicaid will reject the authorization regardless of the Qualis Health medical necessity determination.

For ERSO/AMP clients in the cancer or end stage renal disease (ESRD) program (WAC 182-507-0120), submit all imaging and surgical requests to Qualis Health.

Please check client eligibility through ProviderOne before submitting your request. To learn more about confirming client eligibility in ProviderOne, review the ProviderOne Billing Guide, found at the following link:

<http://www.hca.wa.gov/billers-providers/providerone/providerone-billing-and-resource-guide>

If you are unsure whether or not to submit your request, please call prior to submission. Submitting to Qualis Health unnecessarily will lead to delays in authorization for patient care.

- Washington Medicaid/Apple Health 800-562-3022 extension 52018
- Qualis Health Washington Medicaid Line 888-213-7516