



## PROVIDER BULLETIN

March 12, 2009

To: All South Carolina Medicaid Providers

From: Qualis Health, South Carolina Review

Re: Provider Webinar Training

Qualis Health invites you to join us for a webinar training session through Genesys Conferencing Services for Inpatient Psychiatric Disorder for Prior Authorization. The training will take place on March 18, 2009 from 11:30 am – 12:30 pm (Eastern Time). A repeat training will be held on March 19, 2009 from 11:30 am – 12:30 pm (Eastern Time).

### TELEPHONE DIAL-IN INSTRUCTIONS:

1. Dial 1-866-270-7427.
2. Enter the teleconference meeting number \*1781067\* (Please note: for the phone only, you must dial the asterisk \* before and after the number.)

### WEB CAST INSTRUCTIONS:

#### **DISABLE YOUR POP-UP BLOCKER!**

All web cast participants must disable the pop-up blockers on their computers prior to logging in to the web cast.

#### **IMPORTANT! BEFORE THE MEETING (at least 1 hour):**

To ensure that your browser is configured properly [click here](#). (Note: once it is determined that you are properly configured, this should take you directly to the log-in site for the webinar) If you receive a warning or fail indicator please call 1-800-305-5208 for Genesys Help Desk Support. The Qualis Health IT Department will not be available during the web cast.

#### **AT THE TIME OF THE MEETING:**

(give yourself 5-10 extra minutes to log on to the web and dial into the teleconference)

1. Go to <http://www.genesys.com/> and click “Participant” in the middle on the right side.
2. Enter the Meeting number 1781067 and click “Join Live Meeting.”
3. Enter your name and click “Join Meeting as Participant.”
4. Follow the prompts.
5. Enter the teleconference meeting number 1781067 (Please note: for the phone only, you must dial the asterisk \* before and after the number.)

If you need assistance at any time, please call the Genesys Help Desk 1-800-305-5208.